

MILL CREEK-LASSEN MUTUAL WATER COMPANY

Water Company Shareholders:

This letter is to inform you of a change to our notification plan for water conditions and availability. This plan was revised in March 2018.

Our water system is classified as a transient water system, which means we have less than 25 connections in use more than 60 days of the year. Because of the limited homeowners here at any given time, our notification plan has been revised as follows:

1. An email notification (blast system) will be sent to each shareholder if there is a change in either the availability and/or safe condition of the water. It is critical that you keep your email address current with the HOA.
2. A notice will be posted on our community bulletin board at the Mill Creek Resort.
3. A colored flag will be put up at each major intersection coming into the community. These flags will alert shareholders of the current condition of the water system. The color coding will represent the following:
 - a. **Blue or NO flag** - water quantity is sufficient and is SAFE to use
 - b. **Yellow flag** - water is safe, but reduced supply, need to CONSERVE
 - c. **Red flag** - BOIL water until flag is removed
 - d. **Black flag** - DO NOT USE WATER

This notification and posting will be done within 24 hours of identification of a change in status.

Thank you for the continued good stewardship of our water system. Be sure to notify the Water Manager or Board of any issues you have with the water, even if you have been able to resolve the matter yourself. This avoids us searching for problems/ breaks unnecessarily.

If there are any questions, please contact the Water Manager or a Board member. Contact information is available on the HOA website at www.millcreeklassen.com